



Allworx® Interact™ Softphone

The Complete Business Phone with 'Everything, Everywhere' Mobility

Business has moved in a new direction — and the Allworx® Interact™ Softphone features everything you need for this completely mobile approach. With just your laptop, you can now use all of the power of your Allworx desk phone wherever you work: full integration between virtual offices, corporate offices, travel and remote locations; one-click dialing into Zoom and Microsoft Teams; all of your go-to business calling tools; even access to call center queues. Business mobility doesn't get any better than this.

The Allworx Interact Softphone contains all of the features of Allworx® Interact™ — the ultimate call control dashboard tightly integrated with Allworx® Verge™ desk phones — but can be set up and used on a laptop **without the need for any phones at all**. The Allworx Interact Softphone is perfect for remote users who want to seamlessly be able to use all the features they have at the office on the Allworx system — everywhere.

Allworx Interact Professional Highlights

- ✓ Customize as you see fit — add separate windows for Dial Pad, Call History, Contacts, Current Calls, Parked Calls, Outside Lines; or hide them when not in use.
- ✓ Enjoy one-click dialing, hold, transfer, park, three-way calls, and more.
- ✓ Search across Allworx system users, extensions, and your MS Outlook contacts.
- ✓ Quickly scan your colleagues' presence and status to see who's busy or available.
- ✓ Record individual calls or record all calls automatically.
- ✓ Automatically pop open third-party web applications (e.g., Salesforce.com) with incoming calls.
- ✓ Enable call center agents to log in/out of their queues, update their busy status, and quickly scan the queue status.¹
- ✓ Quickly and easily check voicemail onscreen.



Allworx Interact Sync Highlights

- ✓ Intelligently sync presence and status across Skype for Business (Lync), Outlook, and Allworx; and automatically update the Allworx call routes.
- ✓ Make one-click calls right from Skype for Business and Outlook using Allworx.
- ✓ Make one-click calls right from websites on Google Chrome™ and Mozilla Firefox® browsers using Allworx.

Popular Uses

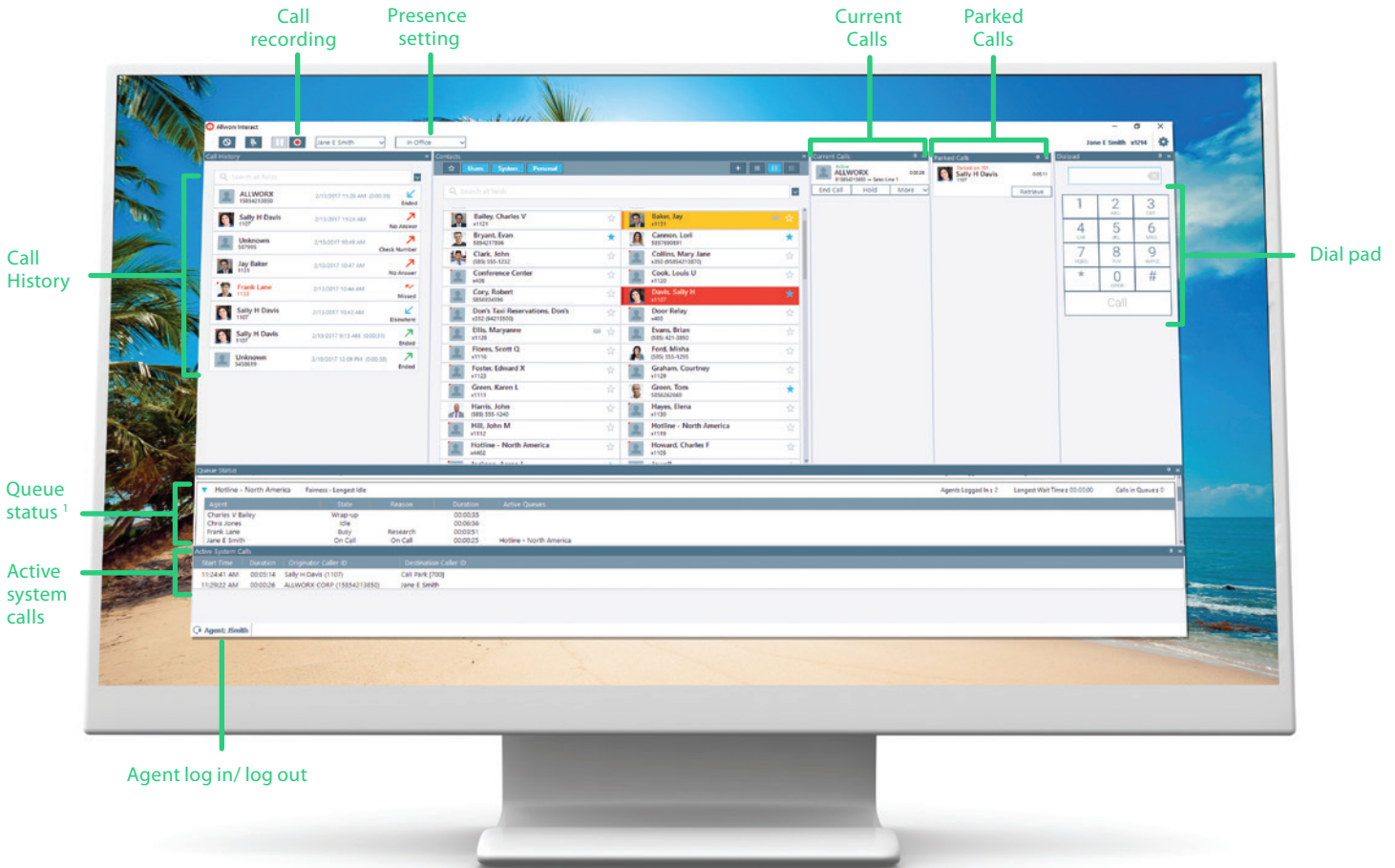


- Professionals who are called upon to work remotely.
- Call center agents who are using Allworx Automatic Call Distribution (ACD).
- Sales professionals who depend on outbound or inbound calls to drive revenue.
- Anyone who relies on Microsoft productivity tools to manage their day-to-day workflow.

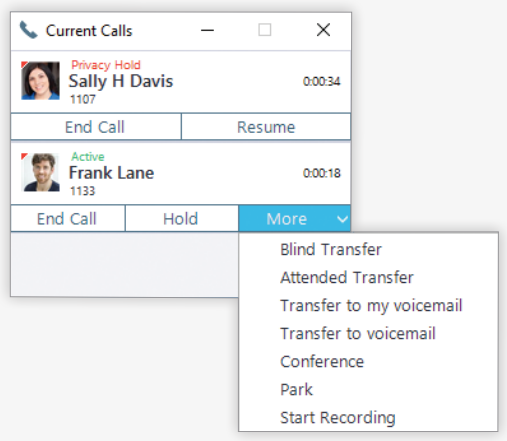
¹. Requires a separate Allworx Automatic Call Distribution (ACD) software license key.



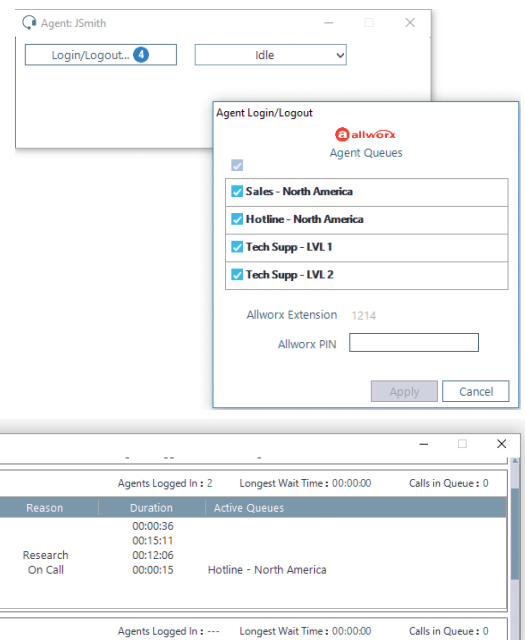
Allworx Interact Professional – User-Configurable Layout



Enjoy easy, one-click call handling.



Agents can log in/out, update their busy status, and quickly scan the queue status.



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1. Requires a separate Allworx Automatic Call Distribution (ACD) software license key.

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